

CERTIFICATE III IN COMMUNITY SERVICES

COURSE CODE: CHC32015

Issuance of this qualification is awarded by Djarragun College RTO30166



QUALIFICATION DESCRIPTION

This advanced course helps students to understand how to work with diverse people, how to follow safe work practices for direct client care and how to manage personal stressors in the work environment.

Students will also learn how to interpret and apply appropriate medical terminology and comply with infection prevention and control policies.

ENTRY REQUIREMENTS

Enrolled Djarragun College students may apply to enrol in a VET course from Year 10 onwards.

DURATION AND LOCATION

This Certificate III course is delivered over a 3 year period on site at Diarragun College.

DELIVERY MODES

The course will be delivered in the classroom, face-toface, using a range of practical and theoretical teaching and assessment methods.

FEES

There is no additional fee for enrolling in a VET course, there are two different College fee levels applicable for enrolling at the College. Any VET courses are covered within this fee.

SUPPORT SERVICES AVAILABLE

The College has invested heavily in support services to support student learning. We have a substantial support staff made up of Teaching Assistants, Learning Enhancement teachers and Youth Support Officers.

We also partner with Ngak Min Health to access services that are typically not available in schools.

RTO OBLIGATION

Djarragun College guarantees that the student will be provided with every opportunity to complete the qualification. We do not guarantee employment upon completion of this qualification.

Students who are deemed competent in all units of competency will be awarded a Qualification, a Record of Results and full QCE points.

Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment and may receive some QCE points.

PATHWAYS

Aboriginal & Torres Strait Islander Health Worker, Aged Care Support Worker, Personal Support Aide, Disability Support Worker, Community Health Worker.

QCE POINTS

• Certificate III level courses will attract 8 QCE points.



COURSE UNITS

UNIT CODE	UNIT TITLE	CORE/ELECTIVE
CHCCCS016	Respond to client needs	CORE
CHCCOM005	Communicate and work in health or community services	CORE
CHCDIV001	Work with diverse people	CORE
HLTWHS002	Follow safe work practices for direct client care	CORE
HLTWHS006	Manage personal stressors in the work environment	CORE
BSBPEF301	Organise personal work priorities	ELECTIVE
CHCCCS015	Provide individualised support	ELECTIVE
CHCADV001	Facilitate the interests and rights of clients	ELECTIVE
CHCCOM001	Provide first point of contact	ELECTIVE
BSBINS302	Organise workplace information	ELECTIVE
CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety	ELECTIVE
CHCCCS009	Facilitate responsible behaviour	ELECTIVE