



CERTIFICATE III IN HOSPITALITY

COURSE CODE: SIT30616

Issuance of this qualification is awarded by Djarragun College RTO30166



QUALIFICATION DESCRIPTION

This qualification reflects the role of individuals who have a range of well-developed hospitality service, sales or operational skills and sound knowledge of industry operations. Using discretion and judgement, they work with some independence and under limited supervision using plans, policies and procedures to guide work activities.

This qualification provides a pathway to work in organisations such as restaurants, hotels, motels, clubs, pubs, cafés, and coffee shops. This qualification allows for multiskilling and for specialisation in accommodation services, food and beverage and gaming.

ENTRY REQUIREMENTS

Enrolled Djarragun College students may apply to enrol in a VET course from Year 10 onwards. It is recommended, but not essential, to first complete the Certificate II in Hospitality, prior to the commencement of the Certificate III.

DURATION AND LOCATION

This Certificate III course is delivered over 2 years on site at Djarragun College, in our purpose built commercial kitchens.

DELIVERY MODES

The course will be delivered in the classroom, face-to-face, using a range of practical and theoretical teaching and assessment methods.

FEES

There is no additional fee for enrolling in a VET course, there are two different College fee levels applicable for

enrolling at the College. Any VET courses are covered within this fee.

SUPPORT SERVICES AVAILABLE

The College has invested heavily in support services to support student learning. We have a substantial support staff made up of Teaching Assistants, Learning Enhancement teachers and Youth Support Officers.

We also partner with Ngak Min Health to access services that are typically not available in schools.

RTO OBLIGATION

Djarragun College guarantees that the student will be provided with every opportunity to complete the qualification. We do not guarantee employment upon completion of this qualification.

Students who are deemed competent in all units of competency will be awarded a Qualification and a Record of Results.

Students who achieve at least one unit of competency (but not the full qualification) will receive a Statement of Attainment and may receive some QCE points.

PATHWAYS

Espresso Coffee Machine Operator, Food and Beverage Attendant, Front Desk Receptionist, Front Office Assistant, Function Attendant, Function Host, Gaming Attendant, Guest Service Agent, Housekeeper, Restaurant Host, Senior Bar Attendant, Waiter.

QCE POINTS

- Certificate III level courses will attract 8 QCE points.



COURSE UNITS

UNIT CODE	UNIT TITLE	CORE / ELECTIVE
BSBWOR203	Work effectively with others	CORE
SITHIND002	Source and use information on the hospitality industry	CORE
SITHIND004	Work effectively in hospitality service	CORE
SITXCCS006*	Provide service to customers	CORE
SITXCOM002	Show social and cultural sensitivity	CORE
SITXHRM001	Coach others in job skills	CORE
SITXWHS001	Participate in safe work practices	CORE
SITXFSA001	Use hygienic practices for Food Safety	ELECTIVE
SITHCCC003	Prepare and present sandwiches	ELECTIVE
SITHFAB007	Serve Food and Beverage	ELECTIVE
SITHKOP001	Clean kitchen premises and equipment	ELECTIVE
SITHFAB016	Provide advice on food	ELECTIVE
SITHCCC004	Package prepared foodstuffs	ELECTIVE
SITXINV001	Receive and store stock	ELECTIVE
SITXINV002+	Maintain the quality of perishable items	ELECTIVE

* This core unit requires completion of a minimum 36 shifts hospitality service to customers.

+ As a prerequisite, this elective unit requires the prior completion of unit SITXFSA001 Use hygienic practices for Food Safety.